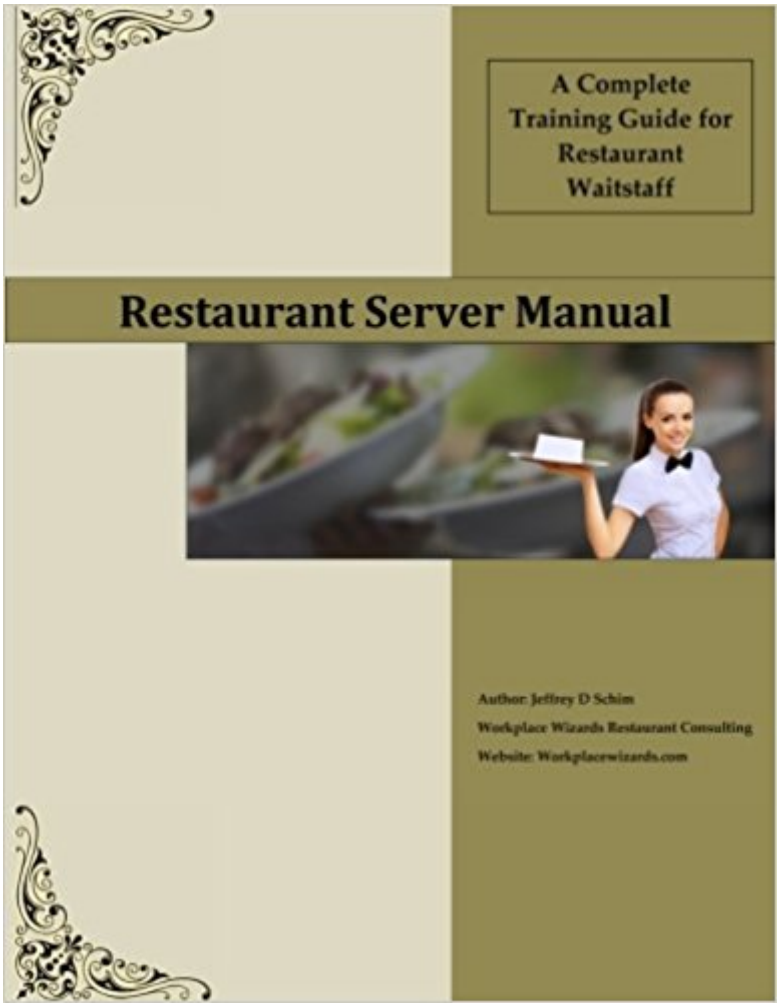
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Restaurant Server Manual: A Complete Training Guide For Restaurant Waitstaff



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Synopsis

The restaurant Server Manual covers waitstaff training a greeter training. This is a valuable resource for your restaurant or bar. Waitstaff will learn how to create exceptional service for your guest. This restaurant server manual covers the following: Ã¢â ¬Â¢ Orientation Ã¢â ¬Â¢ Training your Team Ã¢â ¬Â¢ Effective Training Techniques Ã¢â ¬Â¢ Certified Trainers Ã¢â ¬Â¢ Positive Plus / Correction Feedback Ã¢â ¬Â¢ Teamwork Ã¢â ¬Â¢ How to Prevent Guest Complaints Ã¢â ¬Â¢ Guest Recovery Ã¢â ¬Â¢ Food Safety & Allergens Ã¢â ¬Â¢ Food Delivery Procedures Ã¢â ¬Â¢ Restaurant Safety Ã¢â ¬Â¢ Clean as you go Ã¢â ¬Â¢ Server Job Description Ã¢â ¬Â¢ Six Steps of Service Ã¢â ¬Â¢ How to Roll Silverware Ã¢â ¬Â¢ Silverware and Plate Placement Ã¢â ¬Â¢ Point of Sale Training Ã¢â ¬Â¢ Restaurant Greeter Training Ã¢â ¬Â¢ Restaurant Greeter Job Description Return of Investment (ROI) Training your staff is an investment. Your customers will benefit and your bottom line will show an increase in restaurant revenue. The most important part of the restaurant server training manual is the six steps of service. Basically, your managers, servers and greeters will learn and memorize the six steps of service. Your employees will live the steps of service from shift to shift. The server steps of service begin when the customer arrives and walks through your restaurant front door and ends when they depart the restaurant. Your goal is to provide exceptional wow customer service by applying the steps of service all throughout the customer's visit.

Book Information

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